

Warranty

Mixers

15 years Product Category Warranty period Details

- 15 years replacement cartridge;
- 7 years product or parts warranty i.e. casting porosity & chromium plating;
- 1 year replacement product or parts and labour.

Showers

- 5 years replacement products or parts;
- 1 year replacement product or parts and labour.

Tapware

- 15 years replacement ceramic disc cartridge;
- 2 Year replacement jumper valve;
- 5 Year product or parts warranty i.e. casting porosity & chromium plating;
- 1 Year replacement product or parts and labour.

Accessories

- 12 months product or parts warranty i.e. casting porosity & chromium plating;
- 12 months replacement product or parts and labour.

Conditions

The warranty is subject to the following conditions:

- Yaer Kitchen and Bathrooms reserves the right to assess, fix, replace or service warranty claims as they see fit.
- The warranty period applies from the date of purchase or hand over for new buildings. If this is not available, then the manufacturing date stamp on the item will be used.
- Proof of purchase through a Yaer Kitchen and Bathroom authorised reseller within Australia must be provided.
- Warranty only applies to items purchased and installed in Australia and is for the original purchaser only.

Exclusions

The warranty does not apply in the following cases:

- Blocked or damaged aerators and other damage caused by not flushing the system before connection or use.
- Damage caused by improper installation, abuse, accident and misuse. Previous repair or alteration without Yaer Kitchen and Bathroom permission.
- Items used in a commercial setting. These are subject to a separate 1 year parts and labour warranty.
- General wear and tear from normal use of the product, including scratching from cleaning.
- For tapware and showers, water pressure and temperature is outside of stated maximums.
- Subject to your statutory rights, Yaer Kitchen and Bathroom will not be liable for any damage to other items or any other type of consequential loss caused by a defect in the product. Claims should first be directed through your point of purchase. Statutory Rights our goods come with guarantees that can not be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

It is the installer/consumers responsibility :

- Installation of any Kitchen or Bathroom Tapware and Shower Product is the responsibility of the customer or the customer's installer;
- ALWAYS check the Product for blemishes or imperfections before installation. The cost of delivering and installing a replacement will be the responsibility of the customer;
- ALWAYS check to ensure the product has all of its components prior to installation;
- By installing the Tapware or Shower, the owner accepts that the product is free of blemishes or imperfections including scratches, dents, spotting, discolouration and rust.